

The nature of the PAC MLA and its Benefits to Business

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Belinda Mort PAC Secretary



Introduction

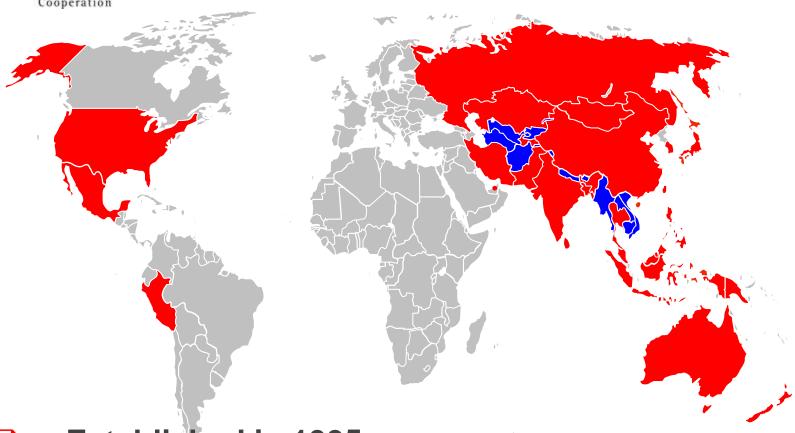
Organization:

 An association of accreditation bodies for certification in the APEC member economies and other interested parties

Mission Statement:

□ To represent the interests of Asia and / or Pacific economies nationally, regionally and internationally in the area of certification / registration body accreditation and related activities, in support of APEC, IAF and WTO/TBT aims and objectives.





- ☐ Established in 1995
- Membership comprises 29 Full Members and 7 Associate Members



Objectives

- to facilitate trade and commerce among economies in the Asia and Pacific region.
- to create, through its membership of the IAF, a global system that grants international recognition of certification or registration of management systems, products, services, personnel and other programs of conformity assessment.



The PAC MLA

The PAC MLA (Multilateral Recognition Arrangement)

- ☐ is a formal arrangement among PAC members
- is based on the equivalence of accreditation programs operated by accreditation body members,
- □ is verified through peer evaluation among those accreditation body members
- □ Is recognised as a regional arrangement by the International Accreditation Forum (IAF) and its membership worldwide



Established MLA Programs

PAC currently operates Multilateral Recognition Arrangements (MLAs) in the following three areas:

- Quality Management Systems (QMS)
 - 15 members and 3 Applicants
- □ Environmental Management Systems (EMS)
 - 13 members and 3 Applicants
- □ Product Certification Systems
 - 16 members and 3 Applicants



Newly launched MLAs

- ☐ Food Safety Management Systems (FSMS)
 - launched in June 2012
- ☐ Greenhouse Gases (GHG)
 - launched in June 2012



MLAs under development

- ☐ Information Security Management Systems (ISMS)
 - to be launched in 2013

- □ Certification of Persons
 - to be launched in 2013



Benefits of the MLA

For Government and Regulators

- Flexible alternative to Legislation
- Facilitator of trade
- An efficient monitoring tool

For Business

- Greater acceptance of products and services opening up market access
- Avoid costs
 associated with
 multiple testing,
 inspections or
 certifications
- Informed procurement selection

For Consumers

- Public confidence in goods and services, despite complex global marketplace
- Minimises product failures or recalls



UNIDO survey



ISO 9001—Its relevance and impact in Asian Developing Economies

Based on Project TE/RAS/og/oo3
A survey covering quality management system
development, sentileation, accordination and
economic benefits

www.unido.org



Key findings

- Economic benefits
- Credibility of ISO 9001
- Positive purchaser perceptions



JAS-ANZ Survey - ISO 9001

- Joint Accreditation System of Australia and New Zealand (JAS-ANZ)
- Monash University, Australia conducted a detailed study of 1300 JAS-ANZ accredited ISO9001 certifications
- 326 of the 1300 Questionnaires were returned (approx 25%)
- Responses mainly from domestic CBs.



ISO 9001

- Enhance company image
- Meet customer demands
- Provide a foundation for continuous improvement



ISO 9001 Benefits

- Process management
- Customer relationships
- People management
- Product management



ISO 9001 Impact

- Product performance
- On-time delivery
- Brand image
- Product innovation
- Sales
- Cost effectiveness



ISO 14001

- To improve corporate image
- To identify areas for improvement
- To comply with regulatory requirements



ISO 14001 Benefits

- Compliance with legislation
- Reduction in organisational risk
- Fulfilling customer expectations



ISO 14001 Savings

- **Solution** \$0 \$5,000 (36%)
- **5**,000 \$20,000 (33%)
- **20,000 \$100,000 (15%)**



Rationale to develop a new MLA

- □ Recognised need in the region for a MLA (complements stated APEC priorities)
- International Standard is available for use
- Membership of PAC are performing accreditations to this standard



Why ISO 22000?

- □ Food Safety is a global and local issue encompassing agriculture, processing, storage and distribution, testing, labelling, and hygiene.
- Subject to all of the accreditation disciplines; certification, testing and inspection.
- It is relevant to all world economies, whether developed or developing.

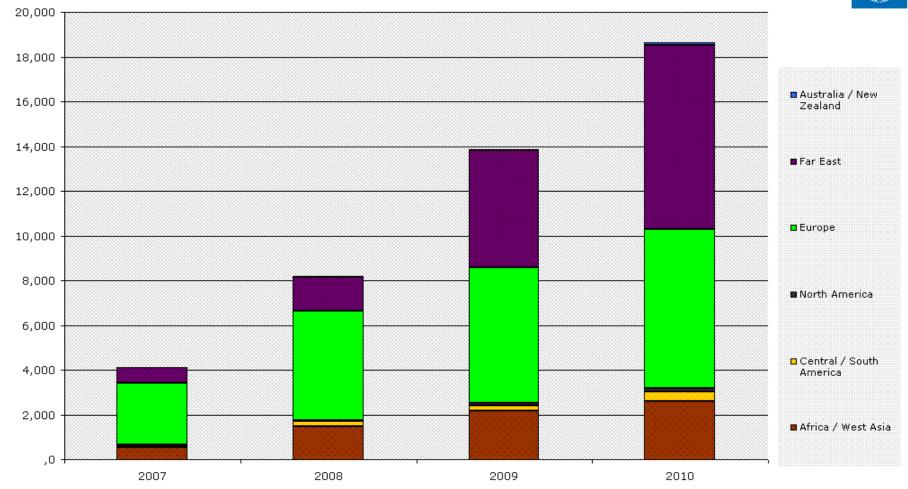


ISO Survey 2010 on FSMS certificates

ISO 22000 - Worldwide total

Resource: ISO Survey 2010





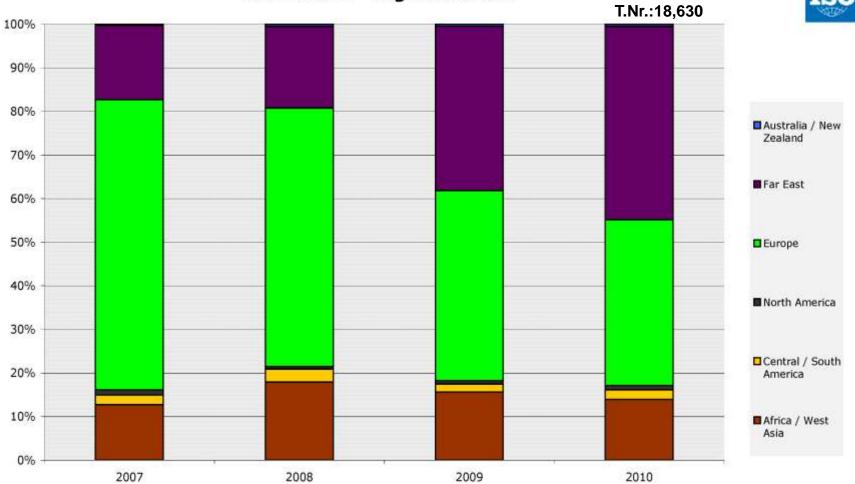
ISO 22000: Food safety management systems - Requirements for any organization in the food chain



ISO Survey 2010 on FSMS certificates



Resource: ISO Survey 2010 T.Nr.:18,630 Australia / New Zealand Far East Europe ■ North America ■ Central / South America



ISO 22000: Food safety management systems - Requirements for any organization in the food chain



Indirect Benefits

- The MLA offers member accreditation bodies the opportunity to build capacity in key areas.
- Numerous capacity building programs flow through to the certification body level and trickle down to industry.



Conclusions

- MLAs create an opportunity for regional members to develop their capacity to respond to regulatory, industry and community needs in priority areas.
- The direct benefits are derived from improved individual organisational performance.
- The indirect benefits are derived from the capacity building and maturing market capability.



Thank you